# **POSITION DESCRIPTION**

**POSITION TITLE:** Bookkeeper/Administrative Assistant **DEPARTMENT:** Administration

**SUPERVISOR'S TITLE:** Executive Director **FLSA STATUS:** Non-Exempt

# **POSITION PURPOSE**

The bookkeeper/administrative assistant is primarily responsible to provide administrative and bookkeeping support and act in support of the executive director to implement the Hope Healthcare Services mission, goals and objectives.

# ESSENTIAL FUNCTIONS AND RESPONSIBILITIES

To be successful in this role, an individual must be able to perform in a satisfactory manner the functions listed below. The organization will make reasonable accommodations to enable individuals with disabilities to perform these functions.

#### **ESSENTIAL FUNCTIONS**

- Provide support related to all financial/bookkeeping functions including but not limited to: updating and maintaining QuickBooks online, handling weekly deposits, accounts payable, accounts receivable, online banking & bill pay, payroll, monthly financial statements.
- Assist executive director in all fund raising activities, including but not limited to maintaining contact database, mailings, letters, invoices, and other communications.
- Support Director of Clinical Services with non-medical activities as needed, including but not limited to clinic pamphlets, volunteer records, and spiritual outreach documents.

### **OTHER FUNCTIONS**

- · Perform other duties as assigned.
- Assist with special projects and events.

### **EDUCATION AND/OR EXPERIENCE**

To perform this job successfully, an individual should have an equivalent of the following education and/or experience.

- High school diploma/GED required.
- One to two years customer relations, proficiency with Microsoft Office suite required.
- Bookkeeping experience required.
- Experience with QuickBooks online preferred.
- Experience with customer relationship management (CRM) software, preferred.
- Experience with donor management software (Bloomerang) and payroll systems a plus.

### KNOWLEDGE, SKILLS, AND ABILITIES

The requirements listed below are representative of the knowledge, skills, and/or abilities required to perform each essential duty satisfactorily. The company will make reasonable accommodations to enable individuals with disabilities to perform these functions.

# Technical/Computer/Office Equipment

- Proficiency using a computer, including Microsoft Office programs, the internet, spreadsheets and databases.
- Ability to operate office equipment, including printers, copiers, fax machines, calculator and phones.
- Ability to prepare records, letters, reports and other formal documents.
- Ability to process data and use and create spreadsheets.

#### Communication and Relationship Skills

- Above average verbal and written communication skills including the ability to describe and explain concepts.
- Ability to communicate to various groups of people.

• Maintains confidentiality and uses discretion regarding organizational information.

### Analytical and Judgment Skills

• Ability to make judgments based on interpretation of information, when others' opinions may be in conflict, and to know when to seek assistance.

### Planning and Organizational Skills

- Ability to make meeting/conference arrangements.
- Ability to work efficiently in conjunction with other offices or organizations.
- Ability to organize records logically so they may be easily retrieved.

#### Financial Skills

- Ability to track and control revenues.
- Ability to collect and track cash/checks and donations.
- Ability to perform basic and advanced mathematical computations including fractions, percentages, and ratios.
- Ability to check and verify financial documents.

# WORK ENVIRONMENT/PHYSICAL DEMANDS

The environmental and physical demands described here are representative of those an individual must meet to successfully perform the essential functions of this job. The company will make reasonable accommodations to enable individuals with disabilities to perform these functions.

- Ability to work in a deadline oriented office environment on a flexible work schedule.
- Ability to sit for extended periods and operate computer work station.
- Ability to work independently with minimal supervision.
- Ability to interpret policies and take appropriate action on such.
- Work performed is reviewed and checked on a regular basis.
- Ability to sit and stand for periods of time and to move intermittently throughout the workday in fast paced environments.
- Strong sensory skills, such as good hearing, dexterity, feeling, and good eyesight, including the use of color perception.
- Ability to speak clearly.
- Ability to interact frequently with others, both in person and through phone, e-mail, and written correspondence.
- Ability to push/pull, lift, move, and carry up to 15 pounds.
- Ability to travel locally as needed (drop off weekly deposits, run occasional errands).
- Some duties may be done remotely (work from home.)

### **HOURS**

Part Time Days; approximately 15-20 hours per week

### **HOW TO APPLY**

- Email Executive Director, John Mollaun at <a href="mailto:ipm@myhopehealth.org">ipm@myhopehealth.org</a> for an employment application.
- Email or Fax completed application along with a cover letter and resume to <a href="mailto:jpm@jpm@myhopehealth.org">jpm@jpm@myhopehealth.org</a> or Fax: 317.272.0918.
- Applications will be accepted until position is filled.
- Incomplete applications will not be considered.

# **LOCATION:**

Hope Healthcare Services is located at 107 Park Place Blvd., Avon IN 46123.